

# ONBOARD SURVEY

## April 26-May 26, 2017

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Between April 26<sup>th</sup> and May 26<sup>th</sup>, SolTrans/Fast/Vacaville City Coach/Rio Vista Delta Breeze will be conducting an onboard survey of its customers to gather information on its services. The information that is collected in individual surveys is confidential and the survey results in aggregate will be used to plan services to serve our customers.

On selected trips, riders may be asked to participate in a brief personal interview. The interview takes less than 10 minutes to complete. Interviewers will be collecting the data using tablets.

If a rider does not have time to complete the interview, the interviewer will ask for their name and phone number and the rider may be contacted at a later date by telephone to complete the survey.

Interviewers will be easily identifiable and will be displaying badges designating them as Field Interviewers.



**All customers who participate in the survey will be eligible for a \$200.00 drawing which will be awarded to one rider in June.**

**Questions? Please call FAST Administration at (707) 434-3800 or FAST Dispatch at (707) 422-2877.**

¿Necesita ayuda con el idioma? Llame a las oficinas administrativas de FAST, al 707-434-3800 al despacho de FAST Dispatch al 707-422-2877 para ponerse en contacto con un intérprete.

Nangangailangan ba kayo ng tulong na pangwika? Mangyaring tumawag lamang sa Administrative Office sa 707-434-3800 o sa FAST Dispatch sa 707-422-2877 upang makonekta sa isang tagapagsalin.

您需要語言協助嗎？請致電707-434-3800聯絡FAST管理處，或致電707-422-2877聯絡FAST調，要求與一名翻譯通話。